



DS Smith - Recycling Division
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Quality and Management Recycling Division

DS Smith is a manufacturer that specialises in the production and supply of baled fibre & plastic commodities to its own paper fibre mill infrastructure and to the open market. Founded in 1940, DS Smith has always been involved in paper making and today its Recycling Division supplies commercially specified grades of baled product to industries around the world, with customers in Asia and America.

It is the policy of DS Smith Recycling to provide and deliver consistent, high quality products on time, in full and to meet or exceed specified customer requirements while meeting its obligations to statutory and regulatory requirements, and to drive continual improvement based upon reliable business processes, best practices and customer feedback, taking into account organization context, interested parties needs and expectations, risks and opportunities.

DS Smith operates a documented system that ensures a systematic and disciplined approach by all employees. The Senior team have assigned responsibility throughout the organisation for implementing and maintaining the company procedures and processes, which are continually reviewed and improved, and will provide appropriate resources as required in order to enable the company to meet its Quality objectives.

All staff are made aware of the aims and objectives of the Business and associated Operating Procedures and are expected to adhere to their requirements. Everyone is encouraged to suggest ways in which the system can be improved. Where appropriate, sub-contractors and visitors to DS Smith premises are required to acknowledge and adhere to the company's policies and relevant operating procedures.

DS Smith communicates its policies to all staff through notice boards, staff induction and training. It is available to all interested parties through the company website and is readily available on request.

This statement represents our commitment to managing Quality, on behalf of DS Smith Recycling.

Andy Berrisford

Andy Berrisford
UK Managing Director, DS Smith
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